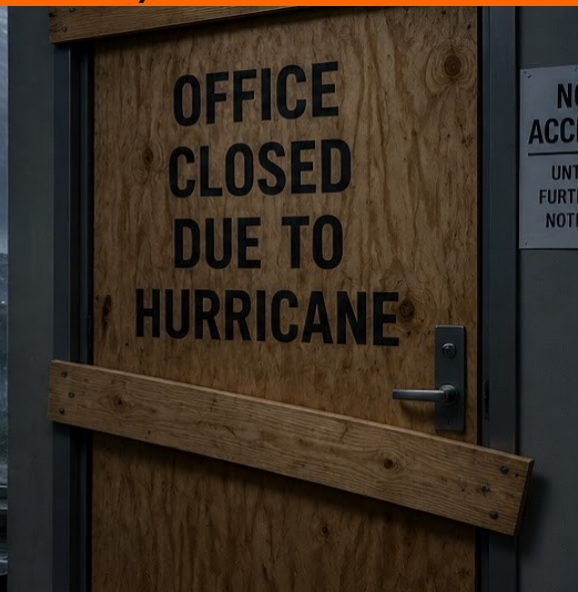


Talk Nerdy to Me



Tips To Help Your Organization Run Faster, Easier, & More Profitably

Summer 2026



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Don't Let A Hurricane Become Your Biggest Business Interruption in 2026

If you've lived or worked in South Florida for any length of time, you know the routine. The weather forecast starts mentioning a tropical disturbance somewhere in the Atlantic, grocery store shelves mysteriously lose all bottled water, and suddenly everyone becomes an amateur meteorologist.

While forecasters are currently predicting a slightly below-average 2026 Atlantic hurricane season due to expected El Niño conditions, experts continue to emphasize an important fact: it only takes one storm to create a major disruption for your business. NOAA is forecasting 8-14 named storms, including 3-6 hurricanes, with 1-3 potentially becoming major hurricanes.

The good news? A little preparation today can prevent a lot of stress later.

Your Employees Need a Work-From-Home Plan

One of the biggest lessons businesses learned over the past few years is that work doesn't always have to happen inside the office. If a hurricane forces your building to close, can your team continue working remotely?

Now is the time to verify that employees have:

- Secure remote access to company systems
- Multifactor authentication enabled
- Access to Microsoft 365 and cloud applications
- Updated contact information for managers and coworkers
- A clear understanding of who communicates business updates

The middle of a hurricane warning is not the ideal time to discover someone forgot their password or doesn't know how to connect to the company VPN.

Disaster Recovery Is More Than Backups

Many business owners tell us they have backups. That's great—but backups alone are not a disaster recovery plan.

Ask yourself:

"If our office was inaccessible for a week, how would we continue operating?"

A true disaster recovery plan should outline:

- Critical business systems and applications
- Recovery priorities
- Employee communication procedures
- Vendor contact information
- Alternative work locations
- Recovery timelines and responsibilities

Think of it this way: backups are like having spare tires in your car. Disaster recovery is knowing how to change the tire when you're stuck on the side of I-95 during a rainstorm.



Keep Your Clients Informed

One of the easiest ways to lose customer confidence during a storm is poor communication.

Before hurricane season ramps up, create a communication plan that answers:

- How will customers know if your office is closed?
- Who updates your website and social media?
- What message will callers hear when they contact your business?
- How will clients reach your team if normal operations are disrupted?

Consider drafting a few hurricane-related messages now so they can be deployed quickly when needed. Customers are generally understanding during severe weather—as long as they know what's happening.

Protect Your Technology Investment

Your technology infrastructure is often one of your business's most valuable assets. A little preparation can significantly reduce the risk of damage.

Some simple precautions include:

- Elevate servers, network equipment, and backup devices off the floor.
- Use battery backup systems (UPS devices) for critical equipment.
- Verify surge protection is in place.
- Ensure cloud backups are current and tested.
- Document network configurations and passwords securely.
- Take photos of equipment for insurance purposes.
- Move portable devices and important hardware away from windows.

If your server closet is located on the ground floor in a flood-prone area, hurricane season may be the perfect time to discuss moving critical systems to the cloud.

Test Your Plan Before You Need It

The businesses that recover fastest after a storm are usually the ones that practiced beforehand.

Conduct a tabletop exercise with your leadership team. Walk through a scenario where your office loses power for several days. What happens next? Who calls employees? How do customers get support? How does your team access critical data?

You may be surprised by the gaps you uncover.

A Final Thought

South Florida businesses are resilient. We've weathered hurricanes, economic downturns, and every other challenge that comes our way. The organizations that bounce back the fastest aren't necessarily the largest—they're the ones that planned ahead.

Hopefully, the biggest storm your business faces this year is deciding whose turn it is to bring hurricane snacks to the office. But if a real storm does come our way, having a solid business continuity plan can make all the difference.

The best time to prepare is before the forecast cone includes your zip code.

OUR SERVICE GUARANTEE

100% Money Back Guarantee

Capstone's Shiny New Gadget Of The Quarter



Anker SOLIX C300 Portable Power Station

When a South Florida storm knocks out power, most businesses immediately realize how dependent they are on technology. The Anker SOLIX C300 is essentially a giant rechargeable battery that can keep laptops, phones, tablets, internet equipment, and other small office devices running during a power outage.

It won't power your entire office, but it can keep key personnel connected long enough to communicate with customers, access cloud applications, and coordinate recovery efforts.



YOUR PARTNER IN BUSINESS TECHNOLOGY

WE'RE GROWING.

Growth is one of our core values. We are committed to continuous improvement—in our knowledge, our team, our processes, and in the ways we serve our clients and community.

Here's how Capstone IT is growing.

01



ADDING AI CERTIFICATIONS

We're investing in the future by pursuing AI certifications that expand our knowledge and capabilities—so we can bring smarter solutions to our clients.

02



HIRING HIGHER LEVEL TECHNICAL ENGINEERS

We're growing our team with experienced, high-level engineers who bring deep expertise and a passion for solving complex technology challenges.

03



ATTENDING PAX8 BEYOND IT CONFERENCE IN SALT LAKE CITY IN JUNE

We're headed to Pax8 Beyond in June to learn, connect, and explore the latest innovations—so we can continue to stay ahead and deliver maximum value.

04



MORE SPEAKING EVENTS

We're expanding our voice in the industry and our community by participating in more speaking events and sharing the knowledge we've gained.

05



GIVING BACK TO THE COMMUNITY

We believe in using our time, talents, and resources to make a positive impact in the communities where we live and work.

06



ADDING MORE INTERNAL PROCESSES AND PROCEDURES

We're building stronger systems behind the scenes to improve efficiency, ensure consistency, and deliver the best possible experience for our clients.



GROWTH IS IN OUR DNA.

Technology never stands still—and neither do we. By continuously growing together, we strengthen our team, elevate our services, and empower our clients to achieve more.

WE MANAGE TECHNOLOGY. WE DRIVE GROWTH.

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Michael Borlaug as Your Next Event Speaker

As a professional speaker, Michael has presented at events such as local chambers, associations, educational institutions, and businesses. He is an expert on cyber security. He speaks on practical ways business owners and employees can protect their company from cyber criminals. Other speaking topics include business, sales and marketing, motivational and technical presentations.

Topics include:

- ✓ Cyber Security—How to Protect Yourself and Your Business
- ✓ Components of a Great Employee Security Awareness Training
- ✓ AI in Business
- ✓ Fiscal Responsibility For Small Businesses



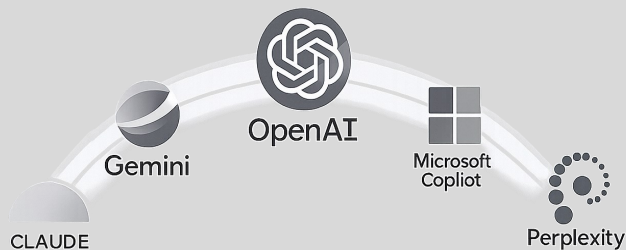
<https://www.capstoneitservices.com/michael-borlaug/>



Which hurricane is generally considered the most devastating storm to directly strike the Palm Beaches?

- A. Hurricane Andrew
- B. Hurricane Frances
- C. The Okeechobee Hurricane
- D. Hurricane Wilma

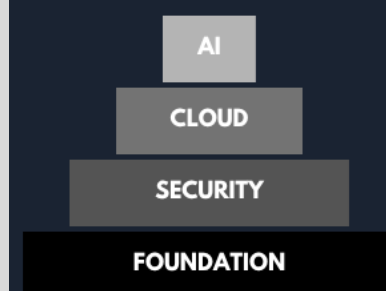
Follow us on LinkedIn and leave a message there with the correct answer to win.
<https://www.linkedin.com/company/capstone-it-services/>



OUR TEAM IS WORKING ON CERTIFICATIONS FOR AI IN BUSINESS!



THE 2026 BUSINESS TECHNOLOGY PYRAMID



The Strongest Businesses Build Technology from the Ground Up

Level 4: AI

Copilot, ChatGPT, Automation, AI Reporting
Goal: Work Smarter. Move Faster.

Level 3: Cloud

Microsoft 365, Teams, SharePoint, Remote Work
Goal: Work from Anywhere.

Level 2: Cybersecurity

MFA, EDR, Training, DNS Filtering, Monitoring
Goal: Reduce Risk.

Level 1: Foundation

IT Support, Backups, Hardware, Network, Planning
Goal: Keep the Business Running.

CAPSTONE IT | Managed IT | Cybersecurity | Microsoft 365 | AI Consulting